

HONEYWELL LITE CARE CONTRACT

Service Made Simple

Service Made Simple Lite is a repair service that extends the manufacturer warranty on the gas detector's electronic components and provides expedited warranty repair support.



Honeywell

HONEYWELL SERVICE MADE SIMPLE LITE CARE CONTRACT

Service Made Simple Lite offers expert support and minimizes downtime, ensuring the efficient operation of your safety equipment for maximum productivity.

Simplicity and Efficiency In Every Service

With Service Made Simple Lite, your equipment can receive capable and efficient handling. Our streamlined approach to maintenance and support ensures that you receive timely assistance and solutions to meet your specific needs. This service aims to be cost-effective, providing essential maintenance and support. By choosing Lite, you are making an investment in maintaining the optimal operation and safety standards of your equipment, all which help you manage your costs while keeping employees safe while they work in dangerous environments.

Cost Effective

Receive essential maintenance and support services without going over budget. The Lite contract provides basic support for BW and RAE Gas Detectors

Extended Warranty

Extend the manufacturer's warranty on all electronic components and cosmetics up to 5-years depending on model of instrument.

Expedited Repairs

Enjoy expedited repair services with a 5-day turnaround that maximizes up-time and keeps your equipment running.

Operational Efficiency

Ensure optimal operation and safety standards of your equipment through reliable and streamlined services

Expert Support

Access to knowledgeable technical support for quick resolution of your inquiries and issues.

Onsite Spares

Add the Hot Swap option to any contract and receive a 5% spare pool onsite. This option ensures that a detector is always available.



**FIXED GAS & FLAME
DETECTORS**



**PORTABLE GAS
DETECTORS**



SEMICONDUCTOR

Honeywell Lite Care Service Made Simple



SERVICE OVERVIEW				
Service Levels		Total Care	Enhanced Care	Lite Care
ENTITLEMENTS	Lifecycle Management			
	Gas Detection Hardware	•		
	Calibration Equipment	•		
	Consumables	•		
	Digital Services			
	Safety Suite: 4-year License	•		
	Maintenance Assist*	•	•	•
	Managed Services			
	Calibration Gas Subscription	•		
	Start Up and Commissioning	•		
	Maintenance Services			
	Beyond Repair Replacement	•	•	
	No Fault Services	•	•	
	Sensor Replacement	•	•	
	Priority/Expedited Turnaround	•	•	
OPTIONS	Extended Warranty	•	•	•
	Firmware Updates	•	•	•
	Site Assessment	•	•	•
	Technical Support/Help Desk	•	•	•
	Hardware Upgrade Options	•		
	On-Site Preventive Maintenance	•	•	
	Hot Swap/Advanced Replacement	•	•	•
	Workforce Competency Program	•	•	•
GENERAL	Priority Technical Support	•	•	•
	Software commissioning	•	•	•
	Calibration Service	•	•	•
	Start Up and Commissioning		•	•
	Contract length – Depot Services	4-year	2-year	2-year
	Renewal Contract Length	2-year	4-year	4-year
	Contract Type	Global	Global	Regional
	Depot Turnaround Time	3-day	3-day	5-day
	Eligible for Renewal	Yes	Yes	Yes

Process Measurement and Control

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